

## PRODUCT LIMITED LIABILITY WARRANTY TERMS, CONDITIONS & COVERAGE

MW Group, Inc. warrants the quality of all NeoBrake Matrix lubricants. MW Group, Inc. contends that the Matrix 460SFX (00 semi-fluid grease product) will meet or exceed the specification for which it was designed; providing Matrix 460SFX is used for the intended application and use as described within TMC RP 631 Technical & Maintenance Counsel-Recommended Practice regarding Wheel End Lubrication regarding Truck & Trailer (non-drive) Axle Hub for American Trucking Association; further described by technical directive specifications (written approval) of Original Equipment Manufacturer. The Matrix 460SFX product shall be used within (2) two years of initial product purchase and cannot be re-packaged in any form.

*Matrix 460SFX 00 Semi-Fluid Grease Synthetic ISO 460 product may contain one or more of the following:* Solvent refined highly-finished paraffin base oils, polyalphaolefin, synthetic base oils, lithium complex thickener, tackiness agents, including the following CAS#: 64742-54-7, 64742-65-0, 64741-88-4I, 64742-62-7.

MW Group, Inc. warrants that the product will meet the advertised specifications of the product and may be changed or modified at any time without notice depending on the formulation improvements and/or applications. This Product Limited Liability Warranty document is publically available for view and download at [www.NeoBrake.com/Matrix460SFX](http://www.NeoBrake.com/Matrix460SFX). **MATRIX 460SFX PRODUCT SHOULD NOT BE INSTALLED OR USED WITHOUT READING, UNDERSTANDING & ACCEPTING TERMS STATED HEREIN.**

Installation, maintenance, fill amount and application shall to be within TMC-RP & OEM directives. Further, at time of wheel end Installation and fill, it is required that the Matrix 460SFX product shall be used 100% – not mixed with or used in combination with any other similar or non-similar product. At time of Installation, a new spindle/wheel end seal(s) designed of equal or improved/approved OEM seal material designed for use with Synthetic 00 Semi-Fluid Grease Product. Use like-new set of bearings (or less than 2 years/ 200,000 miles old). Hub shall be 100% clean of any previous lube product. Used like-new bearings: within record history it must be proven previous use of a Synthetic Semi-Fluid Lithium Complex NGLI 00 Grease ISO 460 following TMC-RP 631 & revised specifications. If any other product, OEM factory fill or not, was previously used (less than ISO 460 fluid, Polyurea thickener, non-synthetic base, etc.) these other product formulation designs, historically, have caused premature bearing, race, spindle, hub and seal damage; further, does not mix properly with Lithium Complex Thickener, etc. (even with slight residual) as compared to similar Synthetic ISO 460 Fluid-Lithium Complex type product, NEW BEARINGS & SEALS will be required.

All lubricants should be changed or installed within TMC-RP & OEM directive recommendation(s) as stated above. Exposure to abnormal high and/or low temperature, high moisture and high dirt/contamination level may result in less than optimal performance and accelerated wear. Application for a standard (80,000 lbs.) type semi-truck trailer or other vehicle operating within OEM directives.

**REQUIRED HISTORIC MAINTENANCE PROOF OF PURCHASE - INSTALLATION RECORDS:** Historic Maintenance Records for use and installation as required, performed under TMC-RP & OEM directives, billing record (facility computer printed documentation) showing shop facility at of time of installation (preferable with ASE certified/trained mechanic), mileage when installed with proof of purchase and proof used with new seals or new or like-new clean bearings - required as stated above.

If the Matrix 460SFX 00 Semi-Fluid ISO 460 product is suspect of failure, it is the responsibility of the end-user to contact MW Group, Inc. directly or through exclusive distributor in writing within (10) ten calendar days of the failure incident. End-user shall provide documents as stated above, including when the failure occurred, describing in detail exactly what happened. End-user is required to provide (10) ten ounces of the suspect product from each axle/hub unit for immediate examination by MW Group, Inc. Upon end-user presentation of required documentation (stated above), end-user shall also request from MW Group, Inc. a "return authorization number" (RA) along with direct shipping instructions to expedite return (cost of end-user).

MW Group, Inc. will replace any NeoBrake Matrix Product deemed defective with similar or updated product ONLY. **NO OTHER WARRANTY IS GIVEN, WRITTEN OR IMPLIED.** MW Group, Inc. will not be responsible for any product or other damages or claims as a result of misuse, lack of maintenance, lack of inspection or review of fill levels, neglect due to overloading or accidents. **ANY WARRANTY CLAIM SHALL BE DETERMINED BY MW GROUP, INC. and CONSIDERED THE FINAL DECISION.**

MW Group, Inc. only warrants the original purchaser as stated above; no third party sales. MW Group, Inc. ONLY assumes complete legal responsibility of warrant terms stated above - not distributor or retailer. For further warranty information, contact Dennis Sneath of MW Group, Inc. at 1-800-554-2668 or email [dgsneath@aol.com](mailto:dgsneath@aol.com). Send written correspondence to MW Group, Inc., 5112 28th Avenue, Rockford, IL 61109.

**NeoBrake Systems, Inc. is the exclusive distributor of Matrix 460SFX. Written correspondence as outline above may be sent via email to [460SFXwarranty@neobrake.com](mailto:460SFXwarranty@neobrake.com) or via USPS to: NeoBrake Systems, Inc., 6881 South 10th Street, Oak Creek, WI 53154.**